



# GRAND RIVER CONSERVATION AUTHORITY

## Customer Feedback Form

Thank you for visiting Grand River Conservation Authority. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Did we respond to your customer service needs today?                      YES                      NO

Was our customer service provided to you in an accessible manner?

YES                      SOMEWHAT (please explain below)                      NO (please explain below)

Did you have any problems accessing our goods, services and facilities?

YES                      SOMEWHAT (please explain below)                      NO (please explain below)

Please add any other comments you may have:

Contact information (optional)\*: